

Public Document Pack

Nottingham City Council

Dales, Mapperley and St Ann's Area Committee

Minutes of the meeting held remotely via Zoom -

<https://www.youtube.com/user/NottCityCouncil> on 2 March 2021 from 6.02 pm - 7.17 pm

Membership

Present

Councillor Sajid Mohammed (Vice Chair)
Councillor Leslie Ayoola
Councillor Gul Nawaz Khan
Councillor Neghat Khan (Vice Chair)
Councillor Dave Liversidge
Councillor Chantal Lee
Councillor David Mellen

Absent

Councillor Sue Johnson
Councillor Rosemary Healy

Community Representatives

- Alisdair Butler - Mapperley Park Residents Association
- Yasser Farook - Muslim Community Organisation Nottingham (MCO)
- ✓ Greg Feltham - Sneinton Tenants and Residents Association (STARA)
- Noel Martin - Prettier Whittier
- Gina Mollett - Backlit Gallery
- Carlton Napier - Afro Caribbean National Artistic Centre (ACNA)
- Debbie Webster - St Ann's Advice Centre
- ✓ Pete Wright - Sneinton Tenants Outreach Programme (STOP TRA)

✓ indicates present at the meeting

Colleagues, partners and others in attendance:

- Wade Adams - Tenancy and Estates Manager, Nottingham City Homes
- Beth Hanna - Neighbourhood Development Officer
- T/Insp Karl Thomas - Nottinghamshire Police
- Inspector James Walker - Nottinghamshire Police
- Kate Morris - Governance Officer

28 Chair

In the absence of Councillor Sue Johnson (Chair) Councillor Sajid Mohammed (Vice Chair) chaired the meeting

29 Apologies

- Councillor Sue Johnson - Unwell
- Councillor Rosemary Healy - Personal

Cherry Underwood – Renewal Trust

30 Declarations of Interests

None

31 Minutes

The minutes of the meeting held on 8 December 2020 were confirmed as a true record and were signed by the Chair presiding at the meeting.

32 Area Policing and Community Protection update

Inspector James Walker of Nottinghamshire Police gave an update detailing the year to date figures shown below.

	St Ann's	Mapperley and Wells	Sneinton and Dales	Force	City
All Crime	-14.00%	-13.9%	+1.7%	-21.5%	-24.7%
Violence with injury	-3.6%	-28.4%	+13.0%	-24.3%	-23.4%
Robbery	-7.1%	-17.6%	+16.7%	-36.8%	-37.3%
Burglary	-24.5%	-41.0%	-4.8%	-35.1%	-33.1%
Theft	-26.8%	-16.3%	-17.8%	-31.8%	-37.9%
Vehicle Offences	-36.8%	-39.1%	-39.8%	-36.3%	-42.2%
Drugs	-11.8%	+7.7%	+1.0%	-10.3%	-26.9%
Hate	+28.3%	+6.9%	+101.6%	-4.1%	-4.8%
ASB	+61.8%	+95.7%	+56.5%	+49.7%	+36.2%

He highlighted the following points:

- (a) The numbers under the Hate category include all incidents motivated by hate, not just hate crimes. Out of these 18 incidents 13 have been hate crimes and have largely stemmed from an increase in neighbour disputes. This is not an indication that there is a community wide problem developing, but a magnification of existing tension between neighbours as a result of the national lockdown situation;
- (b) Anti-social behaviour offences are on the increase as Covid restriction breaches are counted as ASB. This is a pattern seen across other areas and across the force as a whole. It is expected that as the restrictions ease this number will reduce again;

- (c) Overall crime in both Mapperley and St Ann's is down compared to this time last year;
- (d) A number of warrants have been executed in the area in relation to drug and burglaries with firearms, money and drugs being seized and a number of people being charged and remanded into custody;
- (e) There are 3 new PC's joining teams across the three wards including a knife crime specialist;
- (f) Overall crime in Sneinton has bucked the force trend and is slightly increased on this time last year, but is slightly less than that report at the last meeting of this committee. Although the numbers are increased they represent very small number of actual incidents. The rise in the numbers of robbery still include the numbers for the spike in occurrences from summer 2020 for which 2 people were responsible for 23 crimes, and have since been dealt with;
- (g) The large increase in the hate occurrences show 62 incidences, 12 of which are reported as crimes. 11 of these have come from one neighbour dispute which Nottinghamshire Police, Community Protection and Nottingham City Council are working together to resolve;
- (h) There has been one significant antisocial behaviour Covid restriction breach which resulted in 18 fixed penalty notices being issued, however this was a one off incident and there have otherwise been no large gatherings within the Sneinton area;

Following questions and comments from Committee members the following additional information was highlighted.

- (i) There have been reports of aggressive begging from residents in Sneinton. Assistance with this has been requested from the dedicated team to help address this and Ward Councillors will be updated on work planned to tackle this issue;
- (j) Committee members shared concerns about the rise in hate incidents focused on the two addresses within Sneinton. There is ongoing work with the Housing associations, and the Hate Crime Panel has reviewed the incidents and continues to work towards a resolution;
- (k) A funding bid has been submitted for an analyst to look at crime data for Sneinton to establish if there are any patterns to offending that have as yet not been established and may lead to a better understanding of why Sneinton is seeing a rise in crime compared to the rest of the city;
- (l) The wards covered by this committee are incredibly diverse in population terms and there are relatively few hate crimes. The rise in hate occurrences has been mainly attributed to one neighbour dispute. All hate incidents are risk assessed and where necessary safeguarding put in place;

Inspector James Walker introduced Inspector Karl Thomas to the Committee who will be taking on the role going forward. Committee members formally thanks Inspector Walker for all of his hard work and efforts for the Area and welcomed Inspector Thomas.

The Committee noted the update provided by Inspector Walker, wished him well for the future and thanked both Inspectors for their attendance.

33 Issues and good news stories

The Committee heard updates from the Community Representatives present.

Peter Wright informed the Committee that although not much has been happening due to the ongoing Covid situation STOP have won a Community Green Flag award for the garden for the fourth year in a row. The group continues to look forward to working with the Council in the coming year.

Greg Foister thanked Neighbourhood Development Officer Beth Hana for help with grant applications for STARA.

Both Committee members and Community Representatives expressed concerns about the level of graffiti still being seen around the area. Despite being recently painted the two bridges are again showing the level of the problem. The Council is looking at the best way to tackle this issue, and continue to address the legal arrangements with RailTrack to pass ownership to the Council.

The issue of noisy modified exhausts on cars will be raised with Neighbourhood policing teams.

The Committee thanked the Community Representative and all community groups for their continued hard work and commitment to improving the City for its Citizens.

34 Area Covid Response

Beth Hanna, Neighbourhood Development Officer, gave a verbal update on work taking place within the wards on the response to the Covid Pandemic. During discussion the following points were highlighted:

- (a) The golden number developed and released early in the pandemic remains active and allows citizens to call one number for a range of different services. The number of calls has been decreasing as citizens become familiar with eh support that is available;
- (b) The Area Partnerships, originally set up in response to the first lockdown cover provision including mental health support, digital inclusion, networking and information sharing. There is a city wide focus on the impact that the Covid pandemic and subsequent lockdowns have had on mental health. Services include talking therapies, green and social prescribing as well as options specifically tailored for the BAME community;

- (c) The area partnerships have produced leaflets for each ward (appended) detailing useful numbers, local services and support for Citizens. The Renewal Trust is also involved with keeping community groups involved, updated and connected to maximise partnership working;
- (d) The latest data from Public Health can be found here: - <https://www.nottinghamcity.gov.uk/coronavirus-covid-19/covid-19-surveillance-reports/> and provides information for Nottingham City as a whole. Whilst the number of cases is decreasing it is decreasing at a slower rate than other parts of the country;
- (e) Schools will be returning soon and the stay at home order is due to be relaxed on 29 March 2021. Community testing sites are positioned across the city with an additional 2 testing facilities in Clifton and the Meadows. Additional sites are planned for Aspley and Bulwell too;
- (f) Following some good weather over the weekend it is essential that the message continues to be that of social distancing to remain safe, to wear masks and to wash hands regularly;

Committee members urged citizens to take up the offer of the vaccine when it comes through. Councillors who had already received their first dose described the process and everyone agreed that the vaccine was the most effective way to protect lives of friends, family and the wider community.

35 Nottingham City Homes Update

Wade Adams, Area Housing Manager, Nottingham City Homes, gave an update providing an update on key issues and themes linked to the local priorities and strategic themes for Nottingham City Homes. He highlighted the following points:

- (a) Work to communal areas at Bentick and Kingston Courts is due to take place in 2021 to compliment the fire safety work that has taken place. The sprinkler system in Victoria centre is scheduled for completion sometime in March 2021;
- (b) Nominations are now open for the Tenants and Leaseholders Awards 2021 and the tenant academy continues to offer free courses details of which can be found on the Nottingham City homes website;
- (c) One of the apprentices who started with Nottingham City Homes in December 2020 has been employed full time as a Patch Manager. They join the small team of Patch Managers who continue to work with vulnerable citizens and the tenancy sustainability teams;

Councillors agreed that the completion of work at Colwick Woods was good news and were pleased to see that internal work was beginning at Kingston and Bentinck Courts.

The committee noted information within the report and the update provided.

36 Ward Budget Report

Beth Hana, Neighbourhood Development Officer, presented the Ward Budget report to the Committee detailing the spend. In an amendment to the published document Beth highlighted a change to the Mapperley allocations:

Resolved to note the actions agreed by the Director of Community Protection in respect of projects and schemes within the Dales, Mapperley and St Ann's Wards detailed below:

Dales:

Allocated Schemes	Councillor(s)	Amount (total £)
School outreach project – Greens Mill	Cllr G Khan, N khan, Mellen	1000.00
Greenway Centre activities	Cllr G Khan, N khan, Mellen	800.00
Christmas lights and activities 2021	Cllr G Khan, N khan, Mellen	5239.72
Local useful numbers leaflet to all residents	Cllr G Khan, N khan, Mellen	450.00
Eid card	Cllr G Khan, N khan, Mellen	300.00
Westwood engagement SEND	Cllr G Khan, N khan, Mellen	1000.00
Poppies for lamp posts	Cllr G Khan, N khan, Mellen	300.00
Vanclaron Mental health activities	Cllr G Khan, N khan, Mellen	500.00
Greenway Community Centre food bank	Cllr G Khan, N khan, Mellen	500.00
STARA support costs	Cllr G Khan, N khan, Mellen	571.00

Analysis	£'s
Unspent Balances b/fwd 19/20	13,999
Uncommitted Balances B/fwd 19/20	3,000
Balance as at 31/03/2020	16,999
Budget Allocated 20/21	10,000
Balance Available to Spend	26,999
Allocated Funds	24,659.72
Uncommitted Balance	2339.28

Mapperley

Allocated Schemes	Councillor(s)	Amount (total £)
YCANN Food Project	Cllr Ayoola, Healy, Mohammed	800
Public Access Defibrillator	Cllr Ayoola, Healy, Mohammed	1495
Leaf collection		1300
Christmas 2020		975
Senior Citizens Health & Wellbeing Event	Cllr Ayoola, Healy, Mohammed	1000
The Wells Community Launch and activities	Cllr Ayoola, Healy, Mohammed	125
Children's outdoor play sessions	Cllr Ayoola, Healy, Mohammed	405
Autumn Bulb Planting Event	Cllr Ayoola, Healy, Mohammed	1000
Teddy Bears Picnic	Cllr Ayoola, Healy, Mohammed	800
Coffee Mornings – The Wells Community Centre	Cllr Ayoola, Healy, Mohammed	1500
Community Engagement Events	Cllr Ayoola, Healy, Mohammed	2000
Mapperley Ward Support Cost	Cllr Ayoola, Healy, Mohammed	900
Vanclaron Mental health activities	Cllr Ayoola, Healy, Mohammed	1500

Analysis	£'s
Unspent Balances b/fwd 19/20	6,345
Uncommitted Balances B/fwd 19/20	3,800
Balance as at 31/03/2020	10,145
Budget Allocated 20/21	10,000
Balance Available to Spend	20,145
Allocated Funds	20,145
Uncommitted Balance	0
Uncommitted	0

St Ann's

Allocated Schemes: St Ann's Ward	Councillor(s)	Amount (total)
Ycann food project	Cllr Johnson, Lee, Liversidge	800.00
Local information leaflet	Cllr Johnson, Lee, Liversidge	450.00

Analysis	£'s
Unspent Balances b/fwd 19/20	13,025
Uncommitted Balances B/fwd 19/20	3,000
Balance as at 31/03/2020	16,025
Budget Allocated 20/21	10,000
Balance Available to Spend	26,025
Allocated Funds	14,275
Uncommitted Balance	11,750
Uncommitted	11,750

37 Ward Performance Report

Beth Hana, Neighbourhood Development Officer, gave an overview of activity taking place in each ward. The following points were highlighted:

- (a) In the Dales ward CCTV cameras have been relocated to Kentwood Road to combat the fly tipping issue there and work is taking place in the Westwood Road area with Days of Action planned to address the issues there too. Work is also taking place with the Selective Licensing team to tackle key streets where there is an issue with landlords.
- (b) Tracks are looking to relocate to the old Sneinton Library and a consultation opens to the public next week to see what services citizens would like to see and to establish a new name for the building;
- (c) The Greenway Centre continues to operate the foodbank and the Renewal Trust has confirmed that once Covid restrictions ease they will offer employment support sessions from the Centre. They will also offer sessions at BANCA too;
- (d) The Renewal trust will be giving out activities and packs along with the Youth and Play team for the upcoming Easter holidays through the Community Hubs. Metro Housing are also getting involved with activities for residents;
- (e) Plans for the rebuild of the Wells Centre are yet to be finalised but progress is being made;

The committee noted the content of the report and thanks teams across the Council and Partners for their continued hard work.

38 Area Capital Fund Report

Beth Hana, Neighbourhood Development Officer, presented the report updating the Committee on latest spend proposals under the Area Capital Fund including highways and footways.

Resolved to:

- (1) **Approve the new schemes prioritised by Ward Councillors since the last Area Committee as detailed below:**

Dales Public Realm Schemes

Location	Estimate	Details
Greens Mill care park	£5,000	off-street parking order for Greens Mill car park - lead service: Traffic Management
Dales ward winter maintenance	£3,070	installation/maintenance of grit bins at six identified sites across the ward - lead service Highway Maintenance

Mapperley LTP Schemes

Location	Estimate	Details
Cyprus Road	£22,000	large scale footpath patching on Cyprus Road - lead service: Highway Maintenance
Lucknow Drive	£22,000	large scale footpath patching on Lucknow Drive - lead service: Highway Maintenance
Alverstone Road	£6,220	surface dressing of footpaths on Alverstone Road - lead service Highway Maintenance
Gorsey Road	£10,780	initial contribution to footpath reconstruction on Gorsey Drive (LTP contribution) - lead service: Highway Maintenance

Mapperley Public Realm Schemes

Location	Estimate	Details
Coppice Park	£9,995	park improvements on Coppice Park - lead service: Parks & Open Spaces
Sycamore Park	£9,995	park improvements on Sycamore Park (joint scheme with St Anns ward) - lead service: Parks & Open Spaces
City Heights Park	£9,310	landscaping and tree works on City Heights Park - lead service: Parks & Open Spaces

St Ann's Public Realm Schemes

Location	Estimate	Details
Robin Hood Chase Park	£9,995	replacement of safety surface under play equipment and contribution to gym equipment (joint S106 scheme) - lead service: Parks & Open Spaces
Sycamore Park	£9,995	improvements/repairs to equipment on Sycamore Park (joint scheme with Mapperley ward) - lead service: Parks & Open Spaces
Heskey Park	£9,995	resurface and equipment improvements works - lead service: Parks & Open Spaces

King Edwards Park	£9,995	replace 30 year old park equipment - lead service: Parks & Open Spaces
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St Ann's Withdrawn Schemes

Location	Reason	Amount	Details
St Matthias Road	alternative solution put in place	£1,800	Installation of bollards to prevent vehicles from travelling along the footway to avoid the existing traffic calming features - lead service: Road Safety (Feb-18)
Marmion Road signs	scheme discontinued	£2,900	Install 'no through road' and 'no HVG' signs at Marmion Road - lead service: Road Safety (Jun-18)

(2) Note the monies available to Dales, Mapperley and St Ann's Wards for 20/21 as detailed below:

Dales:

2020 - 2021 LTP allocation	£66,000
LTP carried forward from 2019 – 2020	£0
2020 - 2021 Public Realm allocation	£31,700
Public Realm carried forward from 2019 - 2020	£18,876
Total Available 2020 - 2021 ACF	£116,576
*Less LTP schemes	- £66,000
**Less Public Realm schemes	- £26,570
***Decommitted funds	+ £0
Remaining available balance	£24,006
LTP element remaining	£0
Public Realm element remaining	£24,006

Mapperley:

2020 - 2021 LTP allocation	£61,000
LTP carried forward from 2019 – 2020	£0
2020 - 2021 Public Realm allocation	£29,300
Public Realm carried forward from 2019 - 2020	£0
Total Available 2020 - 2021 ACF	£90,300
*Less LTP schemes	- £61,000
**Less Public Realm schemes	- £29,300
***Decommitted funds	+ £0
Remaining available balance	£0
LTP element remaining	£0
Public Realm element remaining	£0

St Ann's:

2020 - 2021 LTP allocation	£76,200
LTP carried forward from 2019 – 2020	£12,264
2020 - 2021 Public Realm allocation	£36,600
Public Realm carried forward from 2019 - 2020	£6,546
Total Available 2020 - 2021 ACF	£131,610
*Less LTP schemes	- £74,096
**Less Public Realm schemes	- £39,980
***Decommitted funds	+ £4,700

Remaining available balance	£22,234
LTP element remaining	£19,068
Public Realm element remaining	£3,166

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Help and Support - Useful telephone numbers for Dales residents

Minute Item 34

General Help and Support Numbers	Nottingham City Council (NCC) Customer Hub/Golden Number (if you're shielding and need help or for council services)	0115 915 5555	
	Refugee Forum (for refugees and asylum seekers)	0115 960 1230	
	Age UK (advice line for older people)	0800 678 1602	
	Disability Support	0115 978 5095	
	Free Bulky Waste Collection (NCC)	0115 915 2000	
	Anti-Social Behaviour (call to report issues)	0115 915 2020	
	Have your say (comments compliments and complaints)	www.nottinghamcity.gov.uk/hys	
	Emergency Numbers		
	Fire, Police, Ambulance emergency	999	
	Police non-emergency	101	
	Crime stoppers (give information anonymously)	0800 555 111	
	Victim Care (for victims of crime)	0800 304 7575	
Food and Clothing Support	Foodbank / energy vouchers referrals (The Chase Neighbourhood Centre, St Ann's)	07979 159 095	
	Salvation Army (Sneinton foodbank)	0115 950 3927	
	Himmah Food Bank (referrals and delivery only)	0115 871 4426 / info@himmah.org www.himmah.org	
	The Foodprint Store (low cost affordable food) 101 Sneinton road - NG2 4QL	info@foodprint.io   @foodprintio	
	Sharewear (free clothing bedding, shoes by referral)	07724 118 666	
Housing and Welfare Support	Nottingham City Homes	0115 746 9555	
	Housing Aid (for homelessness and housing advice)	0115 876 3300	
	NCC Welfare Rights (for advice on benefits and debt)	0115 915 1355	
	St Ann's Advice Centre	Welfare and benefits advice	0115 950 6867
		Debt advice	0115 908 1530
Money Sorted for financial wellbeing		0115 908 1534	
Crisis Support	Domestic Abuse 24-hour helpline (for women and children)	0808 800 0340	
	Domestic Abuse helpline (for men)	0808 801 0327	
	Adult Safeguarding (report concerns and get support for vulnerable adults at risk of harm)	0300 131 0300	
	Childline (helpline for children 7.30am – 3.30am)	0800 1111	
	Children and families direct (if you're worried about a child being harmed)	0115 876 4800	
	Samaritans (24-hour)	116 123	
	Shout mental health text line (struggling to cope?)	85258 / giveusashout.org	
	Mental Health helpline (9am – 11pm every day)	0300 555 0730	
Nottingham Recovery Network (drug/alcohol services)	0800 066 5362		

Benefits and Money Advice - St Ann's Advice Centre

Money Sorted

Personalised 1:1 support to improve financial wellbeing
0115 908 1534

Debt Advice

General Debt advice (eg. housing, council tax, fuel), negotiations with creditors, payment plans, Debt Relief orders – **0115 908 1530**

Welfare and Benefits Advice

Support with applications, form filling, Advocacy support with DWP, PIP, ESA appeals
0115 950 6867

Children and Young People's Activities

The Renewal Trust

  @TheRenewalTrust or @BrendonLawrenceSportsCentre

0115 911 2226

enquiries@renewaltrust.org.uk

Families information Service (for families/children)

0800 458 4114

NCC youth and play timetable

www.nottinghamcity.gov.uk/playandyouth

www.nottinghamcity.gov.uk/childrenscentres

Local Libraries Click & collect books, PC access by appointment, Home Library Service, Online Library

Dales Centre Library

0115 876 1990

St Ann's Valley Centre Library

0115 883 9700

Contact your local Dales ward councillors to raise any issues or concerns

Councillor David Mellen

e: david.mellen@nottinghamcity.gov.uk / t: 07759 829 654

Councillor Neghat Khan

e: neghat.khan@nottinghamcity.gov.uk / t: 07891 287 522

Councillor Gul Khan

e: gul.khan@nottinghamcity.gov.uk / t: 07737 576 427

Need help finding a job? Are you unemployed and living in The Dales? Give us a call, we are waiting to help you!

Are you 16+? Worried about being unemployed? Do you need support to find your next job?

Great NEWS there are lots of support services to help with the challenges in finding work. For all ages (16+) and backgrounds (including those living with long term health concerns or disabilities).

You can get help with:

- CV Writing
- Interview questions and answers
- General Job Searching
- Careers Guidance
- Looking for volunteering opportunities
- Identifying the roles that best suit you

Nottingham Jobs

Tailored employability support i.e Age, Location, Health and Links with local employers and current vacancies. Contact **Sarah Barr** – **0115 876 4508**, jobs.hub@nottinghamcity.gov.uk

The Renewal Trust

General employment support and advice offering support with job searching, looking into a career change and seeking out volunteering? Contact **Ann Rose** – **07867 562 295** or ann@renewaltrust.org.uk

Futures

Training and employment support tailored to your needs and goals. Support into education, employment and apprenticeships is available for school leavers, through to retirees. Call **0800 100 900** or email hello@the-futures-group.com

More information about services can be found online at: www.asklion.co.uk

Supported by The Dales councillors

Due to the changing regulations regarding COVID-19 please phone the numbers to find out about any changes to the details given here. This leaflet has been produced by members of the Dales, Mapperley and St Ann's Area Partnership February 2021.

Help and Support

Useful telephone numbers for Mapperley residents

General Help and Support Numbers	Nottingham City Council (NCC) Customer Hub/Golden Number (if you're shielding and need help or for council services)	0115 915 5555
	Refugee Forum (for refugees and asylum seekers)	0115 960 1230
	Age UK (advice line for older people)	0800 678 1602
	Disability Support	0115 978 5095
	Free Bulky Waste Collection (NCC)	0115 915 2000
	Anti-Social Behaviour (call to report issues)	0115 915 2020
	Have your say (comments compliments and complaints)	www.nottinghamcity.gov.uk/hys

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	Himmah Food Bank (referrals and delivery only)	0115 871 4426 / info@himmah.org www.himmah.org
	TYCANN (cultural specific (African) meals delivered for Mapperley residents only)	YorubaAssociation.Nottingham@gmail.com / 07417 456 095
	SFiCE (hot meals and food parcel deliveries)	info@sfice.org / 07307 892 936
	Sharewear (free clothing bedding, shoes by referral)	07724 118 666

Housing and Welfare Support	Nottingham City Homes	0115 746 9555
	Housing Aid (for homelessness and housing advice)	0115 876 3300
	NCC Welfare Rights (for advice on benefits and debt)	0115 915 1355
	SFiCE (telephone based listening and offloading support line)	0115 718 0591
	St Ann's Advice Centre	See contact details overleaf

Crisis Support	Domestic Abuse 24-hour helpline (for women and children)	0808 800 0340
	Domestic Abuse helpline (for men)	0808 801 0327
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Contact your local Mapperley ward councillors to raise any issues or concerns



Councillor Leslie Ayoola

e: leslie.ayoola@nottinghamcity.gov.uk / t: 07508 492 381



Councillor Sajid Mohammed

e: sajid.mohammed@nottinghamcity.gov.uk / t: 07704 315 089



Councillor Rosemary Healy

e: rosemary.healy@nottinghamcity.gov.uk / t: 07534 344 699

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Metropolitan Thames Valley Housing

Providing Employment and Training support for 18 – 29 year olds and MTVH residents of any age. Contact: communitysupport@mtvh.co.uk

More information about services can be found online at: www.asklion.co.uk



Supported by Mapperley councillors

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Emergency Numbers	Fire, Police, Ambulance emergency	999
	Police non-emergency	101
	Crime stoppers (give information anonymously)	0800 555 111
	Victim Care (for victims of crime)	0800 304 7575

Food and Clothing Support	Foodbank / energy vouchers referrals (The Chase Neighbourhood Centre, St Ann's)	07979 159 095
	Salvation Army – Sneinton foodbank	0115 950 3927
	The Foodprint Store (low cost affordable food) 101 Sneinton road - NG2 4QL	info@foodprint.io   @foodprintio
	Sharewear (free clothing bedding, shoes by referral)	07724 118 666

Housing and Welfare Support	Nottingham City Homes	0115 746 9555
	Housing Aid (for homelessness and housing advice)	0115 876 3300
	NCC Welfare Rights (for advice on benefits and debt)	0115 915 1355
	St Ann's Advice Centre Welfare and benefits advice	0115 950 6867
	Debt advice	0115 908 1530
Money Sorted for financial wellbeing	0115 908 1534	

Crisis Support	Domestic Abuse 24-hour helpline (for women and children)	0808 800 0340
	Domestic Abuse helpline (for men)	0808 801 0327
	Adult Safeguarding (report concerns and get support for vulnerable adult's at risk of harm)	0300 131 0300
	Childline (helpline for children 7.30am – 3.30am)	0800 1111
	Children and families direct (if you're worried about a child being harmed)	0115 876 4800
	Samaritans (24-hour)	116 123
	Shout mental health text line (struggling to cope?)	85258 giveusashout.org
	Mental Health helpline (9am – 11pm every day)	0300 555 0730
Nottingham Recovery Network (drug/alcohol services)	0800 066 5362	

Benefits and Money Advice - St Ann's Advice Centre

Money Sorted

Personalised 1:1 support to improve financial wellbeing
0115 908 1534

Debt Advice

General Debt advice (eg. housing, council tax, fuel), negotiations with creditors, payment plans, Debt Relief orders – **0115 908 1530**

Welfare and Benefits Advice

Support with applications, form filling, Advocacy support with DWP, PIP, ESA appeals
0115 950 6867

Children and Young People's Activities

The Renewal Trust

  @TheRenewalTrust or @BrendonLawrenceSportsCentre

0115 911 2226

enquiries@renewaltrust.org.uk

Families information Service (for families/children)

0800 458 4114

NCC youth and play timetable

www.nottinghamcity.gov.uk/playand youth
www.nottinghamcity.gov.uk/childrenscentres

Local Libraries Click & collect books, PC access by appointment, Home Library Service, Online Library

Dales Centre Library

0115 876 1990

St Ann's Valley Centre Library

0115 883 9700

Contact your local St Ann's ward councillors to raise any issues or concerns

Councillor Chantal Lee

e: chantal.lee@nottinghamcity.gov.uk / t: 07874 792 648

Councillor Sue Johnson

e: sue.johnson@nottinghamcity.gov.uk / t: 07506 707 984

Councillor Dave Liversidge

e: dave.liversidge@nottinghamcity.gov.uk / t: 07940 917 669

Need help finding a job? Are you unemployed and living in St Ann's? Give us a call, we are waiting to help you!

Are you 16+? Worried about being unemployed? Do you need support to find your next job?

Great NEWS there are lots of support services to help with the challenges in finding work. For all ages (16+) and backgrounds (including those living with long term health concerns or disabilities).

You can get help with:

- CV Writing
- Interview questions and answers
- General Job Searching
- Careers Guidance
- Looking for volunteering opportunities
- Identifying the roles that best suit you

Nottingham Jobs

Tailored employability support i.e Age, Location, Health and Links with local employers and current vacancies. Contact **Sarah Barr** – **0115 876 4508**, jobs.hub@nottinghamcity.gov.uk

The Renewal Trust

General employment support and advice offering support with job searching, looking into a career change and seeking out volunteering? Contact **Ann Rose** – **07867 562 295** or ann@renewaltrust.org.uk

Futures

Training and employment support tailored to your needs and goals. Support into education, employment and apprenticeships is available for school leavers, through to retirees. Call **0800 100 900** or email hello@the-futures-group.com

More information about services can be found online at: www.asklion.co.uk

Supported by St Ann's councillors

Due to the changing regulations regarding COVID-19 please phone the numbers to find out about any changes to the details given here. This leaflet has been produced by members of the Dales, Mapperley and St Ann's Area Partnership February 2021.